

# Supporting Services and Community Organisations

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## Nationwide services and support

### Barnardo's Helpline

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The hotline provides advice on a range of issues including, but not limited to, housing options, access to education, benefits, settlement and resettlement. It has a team of culturally diverse staff who speak multiple languages, including Cantonese and English.

Helpline opening hours

Monday – Friday (10am-8pm)

Saturday (10-3pm)

via phone [0800 151 2605](tel:08001512605), and by email [Boloh.helpline@barnardos.org.uk](mailto:Boloh.helpline@barnardos.org.uk).

### On your side

On Your Side is a UK-wide support and reporting service for anyone in the UK who identifies as East and Southeast Asian who has experienced racism or any forms of hate.

### The Growth Company

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The Growth Company's [Jobs for Hongkongers](#) supports people from Hong Kong find work and settle into life within England.

## Programme overview

- 8 weeks of support
- Digital or telephone support
- Dedicated advisor/support worker/case worker
- Tailored plan of support

## Eligibility

To access Jobs for Hongkongers support you must be on the Hong Kong (BN(O) Scheme. Documentation will be required to support your eligibility.

If you are a referral organisation, please email [Jobsforhongkongers@gcemployment.uk](mailto:Jobsforhongkongers@gcemployment.uk) or call **07918 289 897**

## UKHK

In UKHK's website, you will find [events](#), [information](#), [stories](#), and [opportunities](#) to connect with new friends that will help you to settle in and navigate your new life in the UK.

## Hongkongers in Britain (HKB)

HKB is a civil-society organisation established in July 2020. HKB's primary objectives are to provide assistance, advice and support for the Hongkongers community coming to/arrived in the UK; enabling them to settle, integrate, and contribute towards the UK society.

## Local services and support

### Yorkshire-wide

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**HKSS - Hong Kong Settlement Scheme - Kirklees Citizens Advice & Law Centre**  
**(kcalc.org.uk)**

KCALC has launched Hong Kong Settlement Scheme in partnership with Hong Kong Hub to provide bilingual advice service for BN(O) Visa holders **who live in the Yorkshire and Humber region** to give general advice (in English and Cantonese) and legal advice (available in English Only) to support new arrivals from Hong Kong. This service is free.

Contact (by phone or WhatsApp): 07946 100 446 (Monday to Friday 9:30 – 16:00)

## **West Yorkshire**

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### **PATH Yorkshire**

Positive Youth Pathways offers support and guidance to young Hongkongers aged 17-21 residing in West Yorkshire. This programme's mission is to facilitate their understanding of British culture, language, and values, fostering a seamless integration into British society. In this programme, participants will gain English language skills for both living and working in the UK. This programme provides a diverse range of opportunities for personal and professional growth, including training sessions, seminars, cultural events, and heritage trips. Positive Youth Pathways is delivered by PATH Yorkshire.

Contact: [daphne.mak@pathyorkshire.co.uk](mailto:daphne.mak@pathyorkshire.co.uk) or 07310 094533

## **South Yorkshire**

### **South Yorkshire WH Community**

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## **Leeds**

Information sessions and practical support for Hongkongers run by local church. Meet every 2 weeks during school weeks (term-time only)  
<https://stbarnabaschurch.churchsuite.com/events/jkl43og6>

## **Community and faith organisations**

**Leeds Umbrella CIC**

**Re-water CIC**

**Social activities, peer support and volunteering opportunities**

## **Volunteering Opportunities**

If you are interested in volunteering or helping out with activities involving Hongkongers, contact any of the organisations listed above directly.

For other local volunteering opportunities follow us on [Facebook!](#)

### **Drop-in sessions on social activities, peer support and volunteering opportunities**

[Drop-in session on local support in Yorkshire and Humber region – 20 April 2022](#)

This event provided an overview of help available for Hongkongers settling in Yorkshire and Humber. The session was split in two parts covering national and regional support.

[Drop-in session on volunteering - 2 February 2022](#)

This session provided an overview of what volunteering is, explained benefits of volunteering and help available to volunteers in Hull, Leeds and Sheffield.

[Other drop-in sessions](#)

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Last updated: 21/11/2024

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### **Contact us - Hong Kong Hub**

You can contact us in English or Traditional Chinese/Cantonese.

Find out how we look after your data here:

<https://www.migrationyorkshire.org.uk/privacy-notice-enquiries-hong-kong-welcome-programme>  
[HK@migrationyorkshire.org.uk](mailto:HK@migrationyorkshire.org.uk)  
[0113 378 8188](tel:01133788188)

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## Related information

[BN\(O\) Visa Route](#)

[Hong Kong Welcome Programme Events](#)

[Health and Wellbeing](#)

[Education and Learning English](#)

[Employment](#)

[Housing](#)

[Other Helpful Tips](#)

[About Yorkshire and Humber](#)

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