

# Supporting Services and Community



## Nationwide services and support

### Barnardo's Helpline

**Barnardo's** or type unknown

The hotline provides advice on a range of issues including, but not limited to, housing options, access to education, benefits, settlement and resettlement. It has a team of culturally diverse staff who speak multiple languages, including Cantonese and English.

Helpline opening hours

Monday – Friday (10am-8pm)

Saturday (10-3pm)

via phone 0800 151 2605, and by email Boloh.helpline@barnardos.org.uk.

## On your side

On Your Side is a UK-wide support and reporting service for anyone in the UK who identifies as East and Southeast Asian who has experienced racism or any forms of hate.

## **The Growth Company**

The Growth Company's Jobs for Hongkongers supports people from Hong Kong find work and settle into life within England.

Programme overview

- 8 weeks of support
- Digital or telephone support
- Dedicated advisor/support worker/case worker
- Tailored plan of support

## **Eligibility**

To access Jobs for Hongkongers support you must be on the Hong Kong (BN(O) Scheme. Documentation will be required to support your eligibility.

If you are a referral organisation, please email [Jobsforhongkongers@gcemployment.uk](mailto:Jobsforhongkongers@gcemployment.uk) or call **07918 289 897**

## UKHK

In UKHK's website, you will find events, information, stories, and opportunities to connect with new friends that will help you to settle in and navigate your new life in the UK.

## Hongkongers in Britain (HKB)

HKB is a civil-society organisation established in July 2020. HKB's primary objectives are to provide assistance, advice and support for the Hongkongers community coming to/arrived in the UK; enabling them to settle, integrate, and contribute towards the UK society.

## Local services and support

### Yorkshire-wide

KCALC

### HKSS - Hong Kong Settlement Scheme - Kirklees Citizens Advice & Law Centre (kcalc.org.uk)

KCALC has launched Hong Kong Settlement Scheme in partnership with Hong Kong Hub to provide bilingual advice service for BN(O) Visa holders ***who live in the Yorkshire and Humber region*** to give general advice (in English and Cantonese) and legal advice (available in English Only) to support new arrivals from Hong Kong. This service is free.

Contact (by phone or WhatsApp): 07946 100 446 (Monday to Friday 9:30 – 16:00)

### West Yorkshire

Path Yorkshire

### PATH Yorkshire

Positive Youth Pathways offers support and guidance to young Hongkongers aged 17-21 residing in West Yorkshire. This programme's mission is to facilitate their understanding of British culture, language, and values, fostering a seamless integration into British society. In this programme, participants will gain English language skills for both living and working in the UK. This programme provides a diverse range of opportunities for personal and professional growth, including training sessions, seminars, cultural events, and heritage trips. Positive Youth Pathways is delivered by PATH Yorkshire.

Contact: [daphne.mak@pathyorkshire.co.uk](mailto:daphne.mak@pathyorkshire.co.uk) or 07310 094533

## South Yorkshire

### South Yorkshire WH Community

Web Hong

## Leeds

Information sessions and practical support for Hongkongers run by local church. Meet every 2 weeks during school weeks (term-time only)

<https://stbarnabaschurch.churchsuite.com/events/jkl43og6>

### Community and faith organisations

Leeds Umbrella CIC

Re-water CIC

Sheffield Chinese Christian Church

Strings of Life

Social activities, peer support and volunteering opportunities

## Volunteering Opportunities

If you are interested in volunteering or helping out with activities involving Hongkongers, contact any of the organisations listed above directly.

For other local volunteering opportunities follow us on [Facebook!](#)

### Drop-in sessions on social activities, peer support and volunteering opportunities

Drop-in session on local support in Yorkshire and Humber region – 20 April 2022

This event provided an overview of help available for Hongkongers settling in Yorkshire and Humber. The session was split in two parts covering national and regional support.

## Drop-in session on volunteering - 2 February 2022

This session provided an overview of what volunteering is, explained benefits of volunteering and help available to volunteers in Hull, Leeds and Sheffield.

[Other drop-in sessions](#)

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Last updated: 21/11/2024

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### **Contact us - Hong Kong Hub**

You can contact us in English or Traditional Chinese/Cantonese.

Find out how we look after your data here:

<https://www.migrationyorkshire.org.uk/privacy-notice-enquiries-hong-kong-welcome-programme>  
[HK@migrationyorkshire.org.uk](mailto:HK@migrationyorkshire.org.uk)  
[0113 378 8188](tel:01133788188)

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[HK@migrationyorkshire.org.uk](mailto:HK@migrationyorkshire.org.uk)

### **Related information**

[BN\(O\) Visa Route](#)

[Hong Kong Welcome Programme Events](#)

[Health and Wellbeing](#)

Education and Learning English

Employment

Housing

Other Helpful Tips

About Yorkshire and Humber

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