

# eVisa

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## Online immigration status (eVisa)

UK Visas and Immigration (UKVI) are developing a digital immigration system. This means they are replacing physical documents with an online record of your immigration status. This is known as an eVisa.

An eVisa is an online record of your immigration status and the conditions of your permission to enter or stay in the UK. Anyone who uses a physical immigration document, like a Biometric Residence Permit (BRP), to prove their immigration status and who don't already have a UKVI account, will need to take action now to create a UKVI account to access their eVisa.

Updating your physical document to an eVisa does not affect your immigration status or the conditions of your permission to enter or stay in the UK.

[Create your UKVI account](#)

## Applying for eVisa

### [What is an eVisa?](#)

An eVisa is a digital record of a person's immigration status. It removes the need for physical documents such as the biometric residence permit (BRP), passports containing a visa vignette sticker (a physical visa sticker in a passport) or an immigration ink stamp, or the biometric residence card (BRC).

### [How do I apply for eVisa?](#)

To apply for eVisa, you need a UK Visas and Immigration (UKVI) account. If you do not already have one, you need to create it by confirming your identity using the 'UK Immigration ID Check' app.

You will need:

- access to a smartphone
- a mobile phone number
- an email address
- your BRP card, if you have it
- a valid passport with your BRP number, if you have it
- visa application number, if you have it

You start the process of applying for eVisa at <https://www.gov.uk/get-access-evisa>

You must give a phone number and email address you can use again as you'll need them each time you use your eVisa to prove your immigration status online.

If you don't have a BRP card / valid passport with your BRP number / visa application number you can still use this link.

### [Who has to apply for eVisa?](#)

Everyone who is not a British citizen, including those who have permanent status or indefinite leave to remain in the UK have to have e-visa from 1 January 2025. Some migrants, such as EU nationals with pre-settled and settled status, international students or those on a skilled worker visa, might already have e-visa and they do not need to apply for it again. Instead, they are being advised to check if their eVisa details are correct at [Check your eVisa is correct](#) . If you are unsure whether you already have a UKVI account and eVisa, you can [check here on GOV.UK](#) .

### [Do I need to create a UKVI for my child?](#)

Yes, each person, even if it is a minor, must have their own separate UKVI account and set up their eVisa but you can use the same email address and phone number to set up and access eVisa for you and your child(ren). Here is more information on how to create a UKVI account for a child: [Using your UK Visas and Immigration account - GOV.UK](#)

### [eVisa and Ukraine Scheme](#)

An eVisa is not an application for Ukraine Permission Extension (UPE) Scheme or any other Ukraine Scheme. The [Ukraine Permission Extension](#) scheme is due to open for applications from early 2025. Details of its launch will be available closer to the time, and you do not need to take any immediate action to apply now.

### [What do BRP holders need to do?](#)

Customers who hold a BRP that expires on 31 December 2024, and who have immigration leave to be in the UK beyond this date, do not need to apply to renew their BRP, as all recently issued BRPs are due to expire on this date. Instead, these customers should follow the instructions below, or in the Home Office email sent to them, to create a UKVI account.

Creating a UKVI account is free, straightforward, and will not usually require BRP holders to send the Home Office either their passport or BRP.

- This applies even to customers recently issued with a BRP.
- In the meantime, customers can use their BRP as normal.

Once a customer with a BRP has created their UKVI account, they should update their account with any new passport or contact details. The 'Update your UK Visas and Immigration account details' service is an online service available to customers who have a UKVI account, which enables them to update their details, including travel documents. The service can be accessed at [Update your UK Visas and Immigration account details: Overview - GOV.UK \(www.gov.uk\)](#).

You should keep your BRP card as you may need the reference number for future applications to stay in the UK.

### [What are the benefits of an eVisa?](#)

These changes will bring significant benefits to customers who hold an immigration status in the UK:

- An eVisa cannot be lost, stolen or damaged.

- Customers can prove their rights instantly, accurately and securely to anyone who requests it while sharing only necessary information.
- It will prevent unnecessary delays when travelling internationally where customers travel using the passport/national identity document linked to their UKVI account.
- Customers can access many UK government services and benefits without needing to present proof of immigration status. This is because selected government departments and authorities can securely access immigration status information. Immigration data is held securely, and government will never sell customer data. Further information on how the Home Office handles customer data can be found [here on GOV.UK](#).

### [What if customers already have a UKVI account and an eVisa as well as a BRP?](#)

If customers hold a BRP as well as an eVisa, then they do not need to create do anything to anything. Customers who already have an eVisa should ensure that their UKVI account is kept up to date with their latest contact information and any passport which they intend to travel with using the ‘[Update your UK Visas and Immigration account details](#)’ service at [www.gov.uk/view-prove-immigration-status](http://www.gov.uk/view-prove-immigration-status).

### [Can I apply for e-visa, if I don't have a BRP because it's lost or I have never had it?](#)

Yes, you can still apply for eVisa through the same link <https://www.gov.uk/get-access-evisa> but the process might be slightly different and you might need to take additional steps. The system will direct you based on the answers you select.

### [Is there a deadline for me to apply for eVisa?](#)

No, getting an eVisa is not compulsory as such, but failure to get one carries major risks, especially for proving your rights and international travel.

The expiry of BRP after 31 December 2024 does not affect your underlying immigration status and you will be allowed to prove your immigration status within the UK using their existing documents after 2024. However, you are strongly advised to apply for an eVisa as soon as possible.

### [What happens if I do not create an account to access my eVisa by 31 December 2024?](#)

You should take steps to create a UKVI account and access your eVisa as soon as possible to prevent any unnecessary delays in proving your rights.

You will still be able to create a UKVI account post-2024 using your expired BRP at [www.gov.uk/eVisa](http://www.gov.uk/eVisa).

As a transitional measure, the Home Office confirmed that they will allow carriers – such as airlines – to initially accept a biometric residence permit (BRP) or EU Settlement Scheme biometric residence card (EUSS BRC) which expires on or after 31 December 2024 as valid evidence of permission to travel. They intend this arrangement to be in place until 31 March 2025, but it will be kept under review.

BRP holders will also still be able to use the online right to work and rent services to prove their rights once their BRP expires – provided they still have valid immigration status.

Holders of legacy paper documents, including passports containing ink stamps and visa vignette stickers, can continue to use their physical document to prove their immigration status as they do today. However, they are encouraged to take action at [www.gov.uk/eVisa](http://www.gov.uk/eVisa) in order to make use of the benefits and convenience that a UKVI account offers, and to reduce unnecessary delays when proving their status.

# Maintaining access to eVisa

## [Do I need to do anything after UKVI account has been set up?](#)

Yes – you need to make sure you keep details on the UKVI account up to date. If you change your phone number, e-mail address or get a new passport, you need to update your UKVI account. You can do this through this link: [Update your UK Visas and Immigration account details: Overview - GOV.UK](#)

When updating personal details, such as changing your name or adding nationality, you will be asked to send your passport to the Home Office for verification. Make sure you send it via a recorded delivery.

## [Actions for those required to check immigration status](#)

There are no immediate changes for those who check immigration statuses, including, carriers, employers and landlords. Status checkers should continue to accept the ‘share code’ to check someone’s status through the right to work, right to rent, and check immigration status services:

- Right to work: <https://www.gov.uk/prove-right-to-work>.
- Right to rent (in England only): [www.gov.uk/prove-right-to-rent](http://www.gov.uk/prove-right-to-rent).
- Check immigration status: [www.gov.uk/check-immigration-status](http://www.gov.uk/check-immigration-status).

Those checking can continue to accept valid physical documents in some circumstances.

Further information on this available at [www.gov.uk/legal-right-work-uk](http://www.gov.uk/legal-right-work-uk) for right to work checks and [www.gov.uk/check-tenant-right-to-rent-documents](http://www.gov.uk/check-tenant-right-to-rent-documents) for right to rent checks.

## [What should you do when travelling in or out of the UK?](#)

When travelling, you should make sure that your eVisa is correct and your passport is added to your UKVI account.

You are advised to continue to carry your physical immigration documents (BRP) with you when travelling.

If you’ve reported that you have a new passport and you’re still waiting for confirmation that your UKVI account has been updated, you should also carry your old document with you, if possible, to avoid delays at the border.

Take a look at the [new travel guidance](#) to proactively resolve issues related to an eVisa before travel.

## [How can I access my eVisa if I have problems logging in to my UKVI account?](#)

If you are having problems signing in to your UKVI account, you can recover the access through this link [Recover your UK Visas and Immigration \(UKVI\) account - Recover account - GOV.UK](#)

You can also contact the [Resolution Centre](#) or [eVisa chat](#) for help.

## [Banking and eVisas Customer Guidance](#)

### **How do I share my immigration status and identity with banks?**

Using your UKVI account sign in details, sign into the ‘View and Prove your immigration status: get a share code’ service, here: <https://www.gov.uk/view-prove-immigration-status>.

For accessing financial services, or other uses other than right to work or rent, you should choose the ‘Prove my immigration status for anything else’ option when getting your share code. The share code will start with a letter “S”.

Give the person or organisation who needs to check your status or identity the share code and your date of birth. They will check it using the ‘Check someone’s immigration status: use their share code’ service, here:

<https://www.gov.uk/check-immigration-status>

### Can an eVisa be used to prove my identity when opening a bank account?

An eVisa is acceptable evidence of identity under section 7 of the Identity Documents Act 2010. Organisations, such as banks, that need to check a person’s identity can do so, by inputting the person’s share code and date of birth at the ‘Check someone’s immigration status: use their share code service, here: <https://www.gov.uk/check-immigration-status>. The status screen will show a photo of you, your name, and date of birth.

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## Further resources

Step-by-step guidance on how to complete online account and access eVisa in different languages.

- English - [e-visa-guidance.pdf](#)
- Ukrainian - [e-visa-guidance-ukrainian.pdf](#)
- Arabic - [e-visa-guidance-arabic-final.pdf](#)
- Dari - [e-visa-guidance-dari.pdf](#)
- Pashto - [e-visa-guidance-pashto.pdf](#)

Take a look at frequently asked questions translated into Ukrainian - [Opora UA | E-visa](#)

The latest information on eVisas is available at [www.gov.uk/evisa](http://www.gov.uk/evisa), and visitors to this webpage can register to receive updates whenever this page is updated. It will be updated throughout 2024.

Customers who already hold an eVisa but are not sure how to use it can find further information in their original grant letter or email or at [www.gov.uk/guidance/using-your-uk-visas-and-immigration-account](http://www.gov.uk/guidance/using-your-uk-visas-and-immigration-account).

## eVisa Help and Support

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### [Report an error with your eVisa](#)

If you notice any error in the following details on your eVisa:

- name
- sponsor reference

- photo
- National Insurance number
- visa restrictions - these say what you can and cannot do in the UK
- immigration status
- valid until date

Please use this service to correct them.

People without ID who have an account created by the Home Office can also use this service to update their email address and mobile number.

A list of local providers who can assist with eVisas is available on the [GOV.UK website](#).

Please refer to the spreadsheet for national and Yorkshire & Humber support details.

#### [National and Yorkshire & Humber support providers with eVisa](#)

The Home Office has launched a **24/7 passenger support helpline** to assist travellers facing issues when checking in or boarding a plane, train, or ferry back to the UK. For guidance, you can contact UKVI staff at **+44 (0)800 876 6921** or **+44 (0)203 337 0927**. While they cannot resolve technical issues or contact carriers directly, they can provide support with travel-related concerns. Save this number and download the [eVisa bust card](#) for additional travel support. It can be used to explain your rights if questioned about your eVisa by authorities.

#### [What do I do if I get an error message when trying to generate a share code?](#)

If you have problems with your digital visa or generating a share code, you should contact [UK Visas and Immigration \(UKVI\)](#) on 0300 790 6268 (**select option 3**) in the first instance.

If the issue continues, and you need to prove right to work or right to rent in the meantime, you can ask your employer or landlord to use alternative methods of checking your immigration status:

- Right to work – [Employer's Checking Service](#)
- Right to rent – [Landlord's checking service](#)

#### [eVisa help videos](#)

- [What is an eVisa? \(youtube.com\)](#)
- [How to create a UK Visas and Immigration \(UKVI\) account and get access to your eVisa \(youtube.com\)](#)
- [How to Travel With Your eVisa \(youtube.com\)](#)

#### [eVisa Self Service Guidance](#)

Step-by-step guide that has been translated into Ukrainian shared by Lancashire County Council. This document aims to help customers with completing their online account and accessing their E-Visa.

- [e-visa-guidance-ukrainian.pdf \(lancashire.gov.uk\)](#)
- [e-visa-guidance.pdf \(lancashire.gov.uk\)](#)

## **If you need help with your UKVI account or eVisa**

[Contact UK Visas and Immigration](#) to get help with your UKVI account or guidance about how to access your eVisa.

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**Source URL:** <https://www.migrationyorkshire.org.uk/evisa>