



Creating a UKVI account is free, straightforward, and will not usually require BRP holders to send the Home Office either their passport or BRP.

- This applies even to customers recently issued with a BRP.
- In the meantime, customers can use their BRP as normal.

Once a customer with a BRP has created their UKVI account, they should update their account with any new passport or contact details. The 'Update your UK Visas and Immigration account details' service is an online service available to customers who have a UKVI account, which enables them to update their details, including travel documents. The service can be accessed at [Update your UK Visas and Immigration account details: Overview - GOV.UK \(www.gov.uk\)](https://www.gov.uk/update-uk-visas-immigration-account).

You should keep your BRP card as you may need the reference number for future applications to stay in the UK.

### How to access your eVisa?

If you do not already have a UK Visas and Immigration (UKVI) account, you will be asked to:

- create a UKVI account
- confirm your identity using the 'UK Immigration ID Check' app

You will need:

- access to a smartphone
- a mobile phone number
- an email address
- your BRP card or a valid passport with your BRP number or visa application number

You must give a phone number and email address you can use again. You'll need them each time you use your eVisa to prove your immigration status online.

You should create your UKVI account at: <https://www.gov.uk/get-access-evisa>.

### Who is affected by this change?

Everyone that uses a BRP who does not already have an eVisa is affected by this change, as BRPs are all due to expire at the end of 2024.

### What are the benefits of an eVisa?

These changes will bring significant benefits to customers who hold an immigration status in the UK:

- An eVisa cannot be lost, stolen or damaged.

• Customers can prove their rights instantly, accurately and securely to anyone who requests it while sharing only necessary information.

• It will prevent unnecessary delays when travelling internationally where customers travel using the passport/ national identity document linked to their UKVI account.

• Customers can access many UK government services and benefits without needing to present proof of immigration status. This is because selected government departments and authorities can securely access immigration status information. Immigration data is held securely, and government will never sell customer data. Further information on how the Home Office handles customer data can be found [here on GOV.UK](#).

### [Do I need to create a UKVI account and set up an eVisa for my child?](#)

Yes, each person, even if it is a minor, must have their own separate UKVI account and set up their Evisa.

### [eVisa Self Service Guidance](#)

Step-by-step guide that has been translated into Ukrainian shared by Lancashire County Council. This document aims to help customers with completing their online account and accessing their E-Visa.

- [e-visa-guidance-ukrainian.pdf \(lancashire.gov.uk\)](#)
- [e-visa-guidance.pdf \(lancashire.gov.uk\)](#)

### [eVisa help videos](#)

- [What is an eVisa? \(youtube.com\)](#)
- [How to create a UK Visas and Immigration \(UKVI\) account and get access to your eVisa \(youtube.com\)](#)
- [How to Travel With Your eVisa \(youtube.com\)](#)

### [Actions for those required to check immigration status](#)

There are no immediate changes for those who check immigration statuses, including, carriers, employers and landlords. Status checkers should continue to accept the 'share code' to check someone's status through the right to work, right to rent, and check immigration status services:

- Right to work: <https://www.gov.uk/prove-right-to-work>.
- Right to rent (in England only): [www.gov.uk/prove-right-to-rent](http://www.gov.uk/prove-right-to-rent).

- Check immigration status: [www.gov.uk/check-immigration-status](https://www.gov.uk/check-immigration-status).

Those checking can continue to accept valid physical documents in some circumstances.

Further information on this available at [www.gov.uk/legal-right-work-uk](https://www.gov.uk/legal-right-work-uk) for right to work checks and [www.gov.uk/check-tenant-right-to-rent-documents](https://www.gov.uk/check-tenant-right-to-rent-documents) for right to rent checks.

### [eVisa and Ukraine Scheme](#)

An eVisa is not an application for Ukraine Permission Extension (UPE) Scheme or any other Ukraine Scheme. The [Ukraine Permission Extension](#) scheme is due to open for applications from early 2025. Details of its launch will be available closer to the time, and you do not need to take any immediate action to apply now.

### [What should you do when travelling internationally?](#)

Customers should continue to carry their in-date physical immigration documents with them when they travel internationally.

Please take a look at the [new travel guidance](#) to proactively resolve issues related to an eVisa before travel.

### [What if customers already have a UKVI account and an eVisa as well as a BRP?](#)

If customers hold a BRP as well as an eVisa, then they do not need to create do anything to anything. Customers who already have an eVisa should ensure that their UKVI account is kept up to date with their latest contact information and any passport which they intend to travel with using the 'Update your UK Visas and Immigration account details' service at [www.gov.uk/view-prove-immigration-status](https://www.gov.uk/view-prove-immigration-status).

### [What happens if customers do not create an account to access their eVisa?](#)

BRP holders should take steps to create a UKVI account and access their eVisa before it expires to prevent any unnecessary delays in proving their rights. Customers with expired BRPs will not be able to use them to travel internationally.

Customers will be able to create an account quickly and easily post-2024, using their expired BRP if needed, at [www.gov.uk/evisa](https://www.gov.uk/evisa). BRP holders will still be able to use the online right to work and rent services to prove their rights once their BRP expires – provided they still have valid status – although they are encouraged to register for a UKVI account and to use that to access those services.

### [Report an error with your eVisa](#)

If you notice any error in the following details on your eVisa:

- name
- sponsor reference

- photo

- National Insurance number

visa restrictions – these say what you can and cannot do in the UK

- immigration status

- valid until date

Please use this service to correct them.

People without ID who have an account created by the Home Office can also use this service to update their email address and mobile number.

## Image

brp-evisa  
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The Home Office has confirmed that Biometric Residence Permits (BRPs) will no longer be issued or replaced from 31st October 2024 and all UK new visa applicants will be issued with an eVisa.

## Further resources

Step-by-step guidance on how to complete online account and access eVisa in different languages.

- English – [e-visa-guidance.pdf](#)
- Ukrainian – [e-visa-guidance-ukrainian.pdf](#)
- Arabic – [e-visa-guidance-arabic-final.pdf](#)
- Dari – [e-visa-guidance-dari.pdf](#)
- Pashto – [e-visa-guidance-pashto.pdf](#)

Take a look at frequently asked questions translated into Ukrainian – [Opora UA | E-visa](#)

The latest information on eVisas is available at [www.gov.uk/evisa](http://www.gov.uk/evisa), and visitors to this webpage can register to receive updates whenever this page is updated. It will be updated throughout 2024.

Customers who already hold an eVisa but are not sure how to use it can find further information in their original grant letter or email or at

[www.gov.uk/guidance/using-your-uk-visas-and-immigration-account](http://www.gov.uk/guidance/using-your-uk-visas-and-immigration-account).

A list of local providers who can assist with eVisas is available on the [GOV.UK website](#).

Please refer to the spreadsheet for national and Yorkshire & Humber support details.

[National and Yorkshire & Humber support providers with eVisa.pdf](#)

## **If you need help with your UKVI account or eVisa**

[Contact UK Visas and Immigration](#) to get help with your UKVI account or guidance about how to access your eVisa.

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**Source URL:** *<https://www.migrationyorkshire.org.uk/evisa>*