

# Other Helpful Tips

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*You can find more tips below to help you better settle in the UK!*

## Hong Kong British National (Overseas) Visa – briefing

[Hong Kong British National \(Overseas\) visa](#)

## Applying for Certificates of No Criminal Conviction (CNCC)

The landing page of the [Hong Kong BN\(O\) Welcome Programme](#) has been updated.

The page includes information on how to access support elements such as Welcome Hubs, VCSE projects, English language, and hate crime reporting.

A new letter from DLUHC on Certificates of No Criminal Conviction (CNCCs) has also been added – scroll down to the new Resources section. The CNCC letter is available in Chinese as well (you can change the language settings at the top of the [GOV.UK](#) page).

[Letter on Certificates of No Criminal Conviction \(publishing.service.gov.uk\)](#)

## Reporting hate crime and seeking related support

Funded by the Department for Levelling Up Housing and Communities (DLUHC) through the Hong Kong BN(O) Welcome Programme, On Your Side is the service led by the independent charity Protection Approaches alongside a consortium of mainly East and Southeast Asian Community organisations. The service operates independently of the UK Government.

This is the place to find support and make a report if you experience or witness racism or any other form of hate. This could include verbal harassment in person or online, criminal damage such as graffiti, or physical violence perpetrated because of hostility against an aspect (or assumed aspect) of a person's identity such as their race, gender, religion, disability, sexuality, or

political beliefs.

For more information, please visit their [website](#) or contact 0808 801 0393.

## No Recourse to Public Funds (NRPF)

The BN(O) visa contains the "no recourse to public funds" (NRPF) condition, which means that BN(O) visa holders are unable to access benefits considered 'public funds', such as access income-related welfare benefits including Universal Credit, social housing allocation from the local authority or local authority homelessness assistance. However, you may apply for a change to your NRPF conditions and get access to public funds in some circumstances. Learn more [here](#).

## Frequently asked questions for employers and landlords

[Frequently asked questions for employers and landlords](#)

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## Driving and public transport

### Useful links:

#### Already driving

[Exchanging driving licence](#)

[Renew driving licence \(70+\)](#)

[Buy a vehicle step-by-step](#)

#### Learning to drive

[Applying for a provisional driving licence](#)

[Driving lessons and learning to drive](#)

[Book your theory test / theory test practice](#)

[Book a driving test](#)

[Buy a vehicle step-by-step](#)

### **Public Transport**

[Moovit \(Yorkshire transportation index\)](#)

[Metro \(West Yorkshire\)](#)

[National Rail](#)

[Tram services \(Sheffield\)](#)

[Railcards \(Trainline\)](#)

## **Drop-in session on driving and transport**

### **Driving and public transport - 16 March 2022**

This event covered driving in the UK with a Hong Kong driving licence and rules on exchanging non-Uk licence to the UK one, learning to drive, driving theory and practice tests, driving laws in the UK and buying and hiring a car. It also explained public transport available in the Yorkshire and Humber region and different tickets and pass options.

Watch the presentation below or [click this link to see the driving and public transport session directly on Vimeo](#)

[Driving and public transport presentation - March 2022](#)

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## **Laws and life in the UK (produced by North East Migration Partnership)**

[Laws and Life in the UK??????? - YouTube](#)

## **Parenting in the UK (produced by North East Migration Partnership)**

[Parenting in the UK????? - YouTube](#)

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## **Contact us - Hong Kong Hub**

You can contact us in English or Traditional Chinese/Cantonese.

Find out how we look after your data here:

<https://www.migrationyorkshire.org.uk/privacy-notice-enquiries-hong-kong-welcome-programme>  
[HK@migrationyorkshire.org.uk](mailto:HK@migrationyorkshire.org.uk)  
0113 378 8188

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## **Related information**

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[Hong Kong Welcome Programme Events](#)

[Health and Wellbeing](#)

[Education and Learning English](#)

[Employment](#)

Housing

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